

Iterative four-phase development of a theory-based digital behaviour change intervention to reduce occupational sedentary behaviour

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SB. It is the first app of its kind developed with the primary aim of reducing occupational SB using digital self-monitoring. This paper provides a template to guide others developing and evaluating technology-supported behaviour change interventions.

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Abstract

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Conclusion: This study led to the development of "Worktivity", a theory-based and user-informed mobile app intervention to reduce occupational SB. It is the first app of its kind developed with the primary aim of reducing occupational SB using digital self-monitoring. This paper provides a template to guide others developing and evaluating technology-supported behaviour change interventions.

Introduction:

Office work is generally characterised by prolonged periods of sitting and contributes significantly to the overall sedentary time of office workers ¹. Sedentary activities have been shown to comprise 65-82% of time at work in industrialised countries ¹⁻³ with a large proportion (54-77%) of office workers' total daily sitting time occurring during their working day.^{2, 4, 5} This high occupational exposure to sedentary behaviour (SB) has broad implications for population health. Recent systematic reviews report evidence linking SB to all-cause mortality, cardiovascular disease, type 2 diabetes, metabolic syndrome and some cancers.⁶⁻⁹ Specifically relating to occupational SB, results of other systematic reviews show associations between occupational sitting and Body Mass Index (BMI), and the prevalence of type 2 diabetes, all-cause mortality and certain cancers.¹⁰⁻¹² Therefore, occupational SB has become an emergent workplace health concern.¹³

The use of digital technology to monitor and improve health is growing in popularity. A recent survey on digital health showed that 75% of consumers in the United States reported technology as important in managing their health. ¹⁴ An increasing number of consumers in England also report that technologies have become more important in managing their health (up from 37% in 2016 to 48% in 2018), with the use of wearables also increasing (up from 22% in 2016 to 31% in 2018). ¹⁵ Moreover, the smartphone has become intertwined into our daily lives. A recent UK survey reports that 87% of respondents own or have access to a smartphone. ¹⁶ Given the widespread usage of digital health devices, there is great potential for well-designed Digital Behaviour Change Interventions (DBCIs) to facilitate positive health behaviour change.

There is evidence to support the use of digital technologies as intervention tools to improve health behaviours. Computer and mobile technologies have been successfully applied to improve diet and physical activity, ^{17, 18} sexual health behaviours, ¹⁹ weight management, ²⁰ alcohol reduction ¹⁸ and smoking cessation. ^{21, 22} Digital technologies have also been used to reduce SB. ^{23, 24} In a recent systematic review and meta-analysis, interventions using computer, mobile and wearable technologies were shown to reduce SB over the whole day as well as during working hours. ²⁴ There are many features of DBCIs that make them potentially effective. They can broaden the reach and scale of behaviour change interventions, be highly personalised, and deliver information in a way that is engaging and rewarding. ^{25, 26} Research also suggests that technology-based interventions can be cost effective and less labour intensive than face-to-face interventions. ²⁶⁻²⁹ Although encouraging, the research describing how digital tools can be harnessed to reduce occupational SB, is still in its infancy

It has been suggested that digital interventions to reduce occupational SB may be most valuable as a platform to allow behavioral self-monitoring.³⁰ It also has been reported that existing digital interventions lack theory ³¹ and that the most promising SB interventions tend to target reducing SB instead of increasing physical activity. ³², ³³ Systematic reviews have also suggested a dearth of existing theory informed digital tools, focused on reducing occupational SB and allow behavioural self-monitoring ²⁴, further highlighting the need to create a more appropriate digital tool.

There is a need for the methodical development and rigorous evaluation of new, theory-supported, technology-based interventions to reduce occupational SB. However, reporting on the development phases used in creating health-related digital technology is limited. ³⁵ The process of developing effective digital interventions requires numerous decisions that integrate behavioural theory, user testing, and technical and practical feasibility considerations, including interventions to address occupational SB. ³⁶⁻³⁸ The importance of behaviour change theory in digital

technologies has been stressed,^{26, 38} and indeed recommendations on the prevention and management of non-communicable diseases highlight the need for research focused on behaviour change as the core component. ³⁹ Research suggests that internet-based interventions developed with more extensive use of theory are associated with larger effect sizes than those without. ⁴⁰ Despite the clear recommendations for use of theory, many digital interventions lack a theoretical basis to improve health behaviours, and reduce occupational sitting. ^{31, 41-44}

To promote engagement with digital interventions, a "user-centred" approach is essential. ⁴⁵ User-Centred Design (UCD) is an iterative design process in which designers involve users throughout the design process. ⁴⁶ Incorporating UCD principles ensures that interventions are responsive to users' needs and preferences, and are designed "from the ground-up" rather than based on developers' preconceptions or rigid procurement briefs. ^{45, 47} This study describes the process undertaken to design and develop a digital DBCI to reduce occupational SB in office workers.

Development Process and Outcomes:

The development process reported in this paper was conducted in line with the MRC guidelines for the development and evaluation of complex interventions. It involved the preliminary phases of intervention development as outlined in Table 1. The process was managed by a collaborative planning and design team of six members including behaviour change researchers, SB and physical activity experts, computer scientists. The process was iterative and involved regular development team meetings, repeated reviews and multiple discussions to resolve issues as they arose. Excluding the time it took to conduct the systematic review and focus group preliminary work (Activities a) and b), Table 1), the development process lasted approximately three months.

Table 1 Schematic of development process

Phase		Activity		Outcome	
1.	Preliminary	a)	Systematic Review and Meta-	Understanding the behaviour	
	Research		analysis	and what needs to change	
		b)	Focus groups with target end users and stakeholders		
		c)	Review of BCW and BCTTv1		
2.	Consensus	d)	Additional review of	Identify intervention options	
	workshops wider/relevant liter		wider/relevant literature	and content	
		e)	Mind mapping		
		f)	Application of APEASE		
		g)	Selecting app components		
		Interface design principles to	Design of prototype		
			design application software		
		i)	Sketches		
		j)	Wireframes		
4.	Usability	k)	"Think Aloud" Interviews and	"Worktivity" app	
Testing			iterative refinement		

BCW: Behaviour Change Wheel 49

BCTTv1: Behaviour Change Technique Taxonomy version 1 50

APEASE: Acceptability, Practicability, Effectiveness and cost-effectiveness, Affordability, Safety/side-effects, Equity 51

Phase 1 Preliminary Research

Initially, a systematic review and meta-analysis of technology-enhanced interventions targeting SB reduction was conducted. ²⁴ Results from this indicated that it may be possible to intervene and reduce occupational SB by approximately 40 minutes per day using technology enhanced interventions. This work was followed by a focus group study exploring the views of office workers, their managers and company board members on barriers, facilitators and strategies to reduce SB at work.³⁰ Qualitative analysis revealed that technology was generally seen to be a useful tool; particularly valuable in providing prompts and as a platform to allow behavioural self-monitoring via smartphone apps. These results informed the subsequent phases of the process as detailed in Table 1.

The Behaviour Change Wheel (BCW) ⁴⁹ and The Behaviour Change Technique Taxonomy (BCTTv1) ⁵⁰ were used to guide the development process and form a basis for selecting the intervention components. The BCW provides a structured, theoretical framework for designing behaviour change interventions and strategies ⁵². The model has been successfully applied as a framework to develop DBCIs. ^{53, 54} The BCTTv1 is an extensive hierarchically organised taxonomy of 93 distinct behaviour change techniques (BCT) which is linked to the BCW, but gives more specific description of the intervention options in the BCW and provides a way of characterising the content of behaviour change interventions at a finer grain level than in the BCW. ^{26, 51} This approach was chosen to promote a systematic and comprehensive analysis of the available options using behaviour change theory and the available evidence. ⁵¹ The key benefit of using this framework was to allow the designers to be comprehensive in considering all options, to intervene, and then to systematically select those that are most promising for the context. ⁵²

Phase 1 outcomes: Prolonged occupational SB was established as the problem to be addressed due to the negative health consequences associated with prolonged

sitting. ^{8, 10} Reducing total time spent in SB at work was therefore established as the primary target behaviour of the intervention, achieved through reductions in time spent sitting, number of prolonged sitting bouts, increases in interruptions to sitting and transitions from sitting to standing. Individual desk-based office workers were identified as the target population.

The needs and preferences of the target population and key stakeholders were identified in a previous study through focus groups discussions with office workers, managers and board level employees.²⁴ Their identified needs and preferences, as well as practical barriers and facilitators to reducing SB at work, were used to frame the intervention and guide the proposed approaches and content. Specifically, we focused on a personalised approach, minimising impact on work tasks, highlighting opportunities to break SB during the work day so as not to compromise productivity, and educating employees regarding the negative health consequences associated with prolonged SB. Their preferences for digital interventions with low user burden, delivered in a personalised, accurate and non-patronising fashion were also considered.

Phase 2 Consensus Workshops

Phase 2 (a)

Consensus on strategy type

Consensus workshops were held with the research team to amalgamate and discuss findings of stage one, gain expert opinions, and draw upon evidence from existing literature, and lasted approximately one hour in duration. Mind mapping sessions were held as part of these workshops with members of the design team to define the requirements of the DBCI. The APEASE criteria (Acceptability, Practicability, Effectiveness and cost-effectiveness, Affordability, Safety/side-effects, Equity) was used when making decisions about which technology strategy would be most appropriate. ⁵¹ Decisions were made based on consensus amongst the group.

Phase 2 (a) outcomes: In our previous work, digital reminders/prompts and self-monitoring of SB were identified as possible intervention strategies.^{24, 30} The research team considered available technologies that could be used to facilitate these strategies in the workplace.

Digital reminders/prompts

Websites and computer-based prompts were not selected as they are not portable. Portability was deemed to be an important factor as a portable platform allowed users to interact with the intervention when they were away from their desk e.g. off site or in a meeting.

Self-monitoring of SB

The most promising SB interventions tend to target reducing SB instead of increasing physical activity. ^{32, 33} As wearable or mobile app based activity trackers (e.g. Fitbit, Apple Health App) use an accelerometer to measure movement (i.e. PA and/or step counts), they do not accurately capture non-movement (i.e. SB and/or posture) because they use low step counts per minute as a proxy for SB. ⁵⁵ A recent scoping review of devices for self-monitoring sedentary time highlighted that there were only a small number of devices capable of providing SB feedback, none of which were originally designed to measure SB. ⁵⁶ While inclinometers that can measure SB and posture are available (e.g. ActivPALTM), these are designed for research purposes, lack a user-friendly interface, and are not appropriate for everyday consumer use.

The research team concluded that a smartphone app that allows individuals to monitor their SB by self-report would overcome the device-based measurement issues mentioned above. Mobile phones are ubiquitous, portable, small and light. ⁵⁷ In addition, mobile apps to reduce SB were deemed potentially acceptable in our previous qualitative work. ³⁰ The research team also had expertise in app development; therefore a smartphone app was the chosen technology strategy.

Phase 2 (b)

Consensus on intervention functions

The selection of intervention functions for inclusion in the app components was informed by:

- 1. The intervention functions of the BCW framework 51.
- 2. A review of existing commercially available smartphone apps that focussed on changing health behaviours, specifically a reduction in SB.
- 3. The expert discussion and consensus-building workshops on "best bets". Decisions were informed by knowledge of all the experts on the design team as well as the current evidence, including the results from the systematic review and meta-analysis, and focus group results as part of the preliminary phase.
- 4. Expert advice on how feasible, in terms of computer programming, each possible intervention function would be.

Phase 2 (b) outcomes:

Out of a possible nine intervention functions within the BCW, the team identified five which were suitable to be incorporated into app components to reduce SB. These were: Education, Persuasion, Enablement, Training, and Environmental Restructuring. These five intervention functions were addressed by selecting four specific apps components as shown in Table 2. The selection of the BCTs appropriate for each function were based upon guidance provided by Michie et al. 2014 ⁵¹

The culmination of these stages resulted in an app consisting of 4 key components:

1. Self-monitoring and feedback

- 2. Prompts and reminders
- 3. Goal Setting and monitoring
- 4. Educational Facts and Tips

Table 2 App components aligned to the Behaviour Change Wheel

Component	Intervention Function	Behaviour Change Techniques *
Self-monitoring	Education	2.2. Feedback on behaviour
and feedback		2.3. Self-monitoring of behaviour
	Persuasion	2.2. Feedback on behaviour
	Enablement	2.3. Self-monitoring of behaviour
Goal Setting	Enablement	1.1. Goal setting (behaviour)
		1.4. Action planning
Prompts to break	Environmental	7.1. Prompts/cues
sitting	restructuring	
	Enablement	7.1. Prompts/cues
Educational facts and tips	Education	5.1. Information about health consequences
	Training	4.1. Instruction on how to perform the
		behaviour

^{*}These BCTs and their numbers are taken directly from the BCT Taxonomy V1 50

1. Self-monitoring and feedback

Self-monitoring and feedback was deemed to be the key component of the intervention as it has previously been shown to be effective in a similar community based "sit-less" intervention. Using a digital activity tracker and providing feedback on percentage time spent sedentary was the most important factor in supporting behaviour change. ⁵⁸ Furthermore, a recent systematic review exploring interventions with potential to reduce sedentary time in adults recommended that

new interventions should be developed around technologies that allow people to monitor their SB. ³³

The BCTs selected to be used within this app feature were "self-monitoring of behaviour" and "feedback on behaviour". The concept of "self-monitoring" is comprised of two major attributes: (1) awareness of bodily symptoms, sensations, daily activities, and cognitive processes, and (2) measurements, recordings, or observations that inform cognition and provide information action. ⁵⁹ Self-monitoring can make the monitored activities more salient to the user. ⁶⁰ "Feedback" allows the rate of progress toward a goal to be determined and augments the effects of self-monitoring. ⁶¹⁻⁶⁴

Self-monitoring has been shown to be a particularly promising BCT in interventions to reduce SB. ⁶⁵ Personalised feedback has also been shown to be effective in digital weight loss interventions and has been suggested as an effective component within technology-based behaviour change interventions. ⁶⁶ Self-monitoring and feedback also allows the intervention to be tailored to the individual. Tailoring interventions is crucial as people tend to stop using technologies that do not correspond with their daily lives. ⁶⁷ Hence, tailoring to the user's needs and preferences can improve engagement.⁵¹

2. Prompts and reminders to break sitting

Prompts and reminders were selected as an app feature as periodic prompts have been shown to yield positive results in health behaviour interventions to encourage and maintain behaviour change alone and as part of a multicomponent intervention.

68 Prompts and reminders were also identified in our systematic review and focus group research ^{24, 30} as possible intervention strategies to reduce occupational SB. The specific BCT included in this section was "prompts and cues". This BCT was selected as it was identified in an intervention description where digital prompts to

break sitting were shown to be superior to education alone in reducing occupational SB. 69

3. Goal setting and monitoring

Goal setting was added to the intervention components based on the recommendation of its use in behaviour change interventions by the National Institute for Health and Care Excellence. ⁷⁰ It was also selected due to its current evidence base in behaviour change interventions. Having a goal serves as a directive and energising function, and can positively affect persistence and action. ⁷¹ Results from a recent meta-analysis also suggest that monitoring goals is an effective self-regulation strategy. ⁷²⁶⁸ "Goal setting (behaviour)" was included as the main BCT for this intervention component. This was selected as it was identified as one of the most common BCTs in recent systematic reviews. ^{24, 32} Action planning was also included as a BCT as it has been shown to be effective in changing workplace sitting ⁷³. The goal setting and action planning relates to reducing daily occupational sitting time.

4. Educational facts and tips

Educational facts and tips were included based upon the findings from our qualitative study ³⁰ which identified a lack of knowledge of the negative health effects of prolonged SB. It cannot be assumed that all members of the public are aware that sitting could be detrimental to their health, as it an emerging area of research. ⁷⁴ It was also identified in a systematic review that, despite education being identified as one of the most promising BCTs, surprisingly few SB reduction interventions seek to motivate participants through information provision or education.³² The facts and tips were designed upon the basis of two BCTs "instruction on how to perform the behaviour" and "information about health consequences" to give health advice and tips to encourage less SB at work. Both of these BCTs have been identified as promising in reducing SB. ³²

Phase 3 White Boarding

Once the intervention content and BCTs were identified, potential versions of an app were discussed amongst the whole team. An ideation session was held with three members of the research team (AS, MGC, CN) and from that, wireframes were drawn up (AS, MGC). These sketches presented a schematic of the main content and a basic design structure.

The app was designed based on principles from Usability Heuristics for User Interface Design, ⁷⁵ Eight Golden Rules of Interface Design ⁷⁶ and Human Interface Guidelines. ⁷⁷ Briefly these principles suggest that the app should:

- Use consistent and familiar terminology
- Offer informative feedback
- Keep displays simple and minimalistic
- Be visually appealing
- Provide clear engaging feedback

Phase 3 Outcomes

An intervention specification document detailing the design brief was drawn up by the team which was then used to create a high fidelity functional prototype. The app was then constructed using the Xamarin cross platform development tool (Microsoft Corporation, CA, US).

As the intervention relied heavily on self-reporting of SB, it was important that data entry was simple. A survey of health app use among US mobile phone owners showed that approximately half of app users stopped using the app, with high data entry burden mentioned as one of the primary reasons. ⁷⁸ Data entry was achieved by moving a fixed-width slider across the screen until the desired value (time spent sitting within the previous hour) was presented (Figure 1). We based the data entry methods on a previous study which implemented the same data entry mechanism with success. ⁷⁹

To further promote engagement, the prompts to break sitting were designed to be non-punitive or didactic as this can affect the user experience. ⁸⁰ The use of push notifications was also used to increase user engagement. These were used to remind the user to engage with the app and once interacted with, provided a quick "shortcut" to the app's self-monitoring section, lessening user burden. Functional prototypes were tested iteratively "in house" during development for platform stability and bugs, and were amended as required.

Phase 4. Usability testing

Usability is one of the main barriers to the adoption of mobile health systems, ⁸¹ particularly smartphones, whose small displays present particular usability challenges. ⁸² Therefore, evaluating usability was an important phase of the development process. "Think-aloud" is a research method in which participants speak aloud any words in their mind as they complete a task, or recall thoughts immediately following completion of that task. ^{83, 84} It can be of high value in evaluating a system's design on usability flaws and is therefore frequently used to gather information about a system's usability with potential end users. ⁸⁵ It can reveal how intervention techniques are interpreted by the intended recipients, help to ensure the language used is understandable and give insight into what users think of the graphic design, navigation and functionality. ^{64, 86} It is an industry standard approach in software development, ⁷⁸ and has been used in similar studies to assess usability in the development of digital interventions. ^{86, 87}

In order to assess the usability of the app, a "think-aloud" analysis was undertaken.

88 Ethical approval was obtained from Ulster University School of Sport Research

Ethics Filter Committee. A convenience sample of five desk-based office workers

(colleagues from the university) (100% Female) was recruited. This number was

selected as after five test subjects 77-85% of problems can be detected 89.

Participants were given participant information sheets and provided written informed consent before the study commenced. All sessions were one-on-one and conducted face-to-face by AS. These took place in a private space within Ulster University in September 2017, and each session lasted 20 to 26 minutes.

Participants were given a time compressed version of the functional app prototype, whereby one hour was compressed to two minutes. This was to represent a compressed 8-hour work day, as it was not feasible to test the app over the entire course of a workday. Therefore the users tested the app over a 16 minute period. The participants were requested to continue with their work tasks and to interact with the app as prompted. Participants were requested to verbalise what they were thinking about, looking at, doing, and feeling throughout the process of engaging with the app. After the compressed work day ended, participants were asked to provide information on how they liked the app, difficulties encountered and suggestions for improvement. The exact questions are available in Supplementary file 1.

The interviews were audio-recorded, transcribed verbatim and analysed using thematic analysis. ⁹⁰ This method has been used previously to analyse usability studies of smartphone apps. ^{80, 91} The transcripts were read multiple times to familiarise content. Line-by-line coding was then undertaken to assign conceptual labels to relevant excerpts of the data set. These codes were then used to devise an initial set of themes which were revised iteratively before producing a final thematic framework. Pertinent quotes were selected to characterise each theme.

Phase 4 Outcomes

Two major themes emerged from the data: (1) app design and (2) content. These were both considered important elements influencing usability.

App Design: The app design theme reflected participants' need for simple data entry systems which did not distract the user from their work.

"I found the record sitting time very easy to use in that you literally just drag for as many minutes as you need and then save it, do you know, if you were doing that a few times throughout the day it would be very easily done" Participant 1

Most participants deemed the slider mechanism as a simple and efficient method of data entry, although one participant mentioned slight trouble with the touch screen when attempting to use the slider.

"Just sometimes when you're trying to slide your finger up for your time it kinda does get, it's hard to get the slidey thing going which was a bit kind of frustrating"

Participant 4

The design of the prompts, their delivery and the repeated need for data entry were flagged by participants as potentially disruptive when workload was high.

"If you were really sort of deep in to what you were doing, it's very easy then to allow something like this to distract you" Participant 5

Participants reported that the app was easy to operate and they valued the quick and intuitive navigation afforded by the app.

"The actual app itself is fairly easy to navigate" Participant 2

The visual feedback graphs and goal setting displays were welcomed by users, however, most participants had issues interpreting the information due to the units not being displayed on the graphs and an inadequate explanation of the goal setting display.

"There's just 5 stars [in the goal setting section], so I don't really know what that means" Participant 4

Content: The content of the app was seen as useful, educational and informative.

One participant felt the app unsuitable for her at work as she preferred to sit whilst at work.

"I'm being more productive while I'm sitting, so I'm going to sit. It's a little bit disruptive, sitting and standing" Participant 2

The other participants found the content to be thought provoking and motivating.

"It [the app] would actually make you think yea I need to get up" Participant 5

Participants generally liked how the app was not overly complicated and did not have an excessive number of features. The low app content was praised by users as they felt too much content may be distracting and would overwhelm them with choice.

"I think over all it gives you everything you would need and if anything more, I think would nearly distract you from actually doing your work, you know it has everything you need, in a compact format" Participant 1

Overall, participants were very positive about the app. They generally felt that the app was well designed and that the content was relevant.

"It is clear and easy to use, it's not too complicated. It doesn't have anything too, what's the word I'm looking for, irrelevant. It's all relevant and brief, which is good"

Participant 3

They used and understood the app without major issues; although some participants were unsure about exactly what they should do when they were prompted to reduce SB and how long they should reduce their SB for.

"Do I have to wait until the app tells me to sit down again?" Participant 1

Overall, participants were very positive about the app.

"Yea I think it's lovely. It's a nice wee app to use. It's very easy. It's good" Participant

They generally felt that the app was well designed and that the content was relevant.

Participants expressed positive interest in the app.

Participants had suggestions to improve the overall user experience. The visual display of feedback charts could be improved by adding units to the chart. They suggested that a short description of how the goal setting feature worked and what the display represented would be beneficial. It was noted that the prompts to log sitting were very frequent which was deemed to be "annoying". This was later identified as a bug in the system; when users were entering the data another prompt to enter data was sent to the phone.

Based on these findings, the interface of the app was adapted and several modifications were made to correct errors. Units (minutes per day) were added to the feedback chart and a description of the goal setting feature was added. The issue noted by one user where the slider was difficult to slide across the screen was not fixed as the slider feature was generally well liked by the other participants. The issue whereby users were unsure how long to break sitting by and what exactly to do with their time was also not dealt with in app amendments. This was because the design team did not want to impose tight rules on how to change behaviour and instead 18

wanted users to be free to make their own SB reduction choices. The new version of the app went through thorough "in house" testing by the research team before the final version was released.

Phase 5 Final product

The research team named the resulting smartphone app "Worktivity": a portmanteau of the words "work" and "activity". The core component of the mobile app was self-monitoring and feedback of SB at work. This was complemented by additional features focusing on goal setting, prompts to break sitting and educational facts and tips. Screenshots of these features are available in Figures 2-5.

Outcomes of final product

Figure 2 shows the "home screen" of "Worktivity", where users can record sitting time and view their activity log.

Prompts to break sitting and Self-reporting/monitoring and Feedback

The app prompts the user to self-monitor sitting time at work by asking "how long have you spent sitting within the last 60 minutes?" each hour over the eight-hour work day (Figure 1). The first prompt to self-report appears after the first hour of work each day (e.g. 10.00am) and the last self-monitoring prompt occurs just as they are scheduled to leave work (e.g. 5.00pm). Data entry takes place in the form of a user-friendly horizontal "slider" and participants respond to the question by moving the slider to the number of minutes they reported to have spent sitting in the last hour. After five minutes, if no response is entered, a reminder is delivered. Based upon the results of the personalised goal set by the user (discussed below) and their self-monitoring input, if their sitting time is too high, a prompt appears on the screen with advice to break their sitting. This prompt is in the form of a visual screen prompt, vibration and an auditory alarm. Participants can set the phone to their preference

of alert but were advised to keep the device's default auditory and vibratory prompts activated.

The app also provides a feedback progress report with graphical displays of time spent sitting and time spent in activity each day (Figure 3). These reports are based on the self-reported data entry. Users can access this feedback at any time and it is possible for users to view their historical data.

Goal setting

The apps goal setting feature allows users to set goals to reduce SB at work. The goal chosen reflects how much time each day the user wishes to reduce their SB by. The app then calculates how much time the user must reduce their sitting by, each hour of the work day, in order to meet their goal. For example, if a participant sets a 2 hour (120 min reduction) per day "sit-less" goal, the app calculated how much time they need to reduce their sitting by each hour over an 8-hour working day (120/8 = 15 mins every hour). This means that a participant has to spend at least 15 minutes of each hour standing or moving in order to reach their goal. Therefore, when selfmonitoring their SB, if the user reports that they sat for 46 minutes or more in the previous hour they receive an automated message to stand and/or move. The progress made toward reaching their goal each day is displayed in the form of a goal visualisation section. This allows users to check if they had met their "sit-less" goals. Five stars are presented on the screen, as recommended by Hartin and colleagues (2016), ⁷⁹ as a variant of a points-earning system to encourage behaviour change. The use of a familiar five star rating system is also in keeping with the guidelines for optimising user interface design. As the user meets their hourly goals the stars change from white to blue to represent how often they meet their goal each day (Figure 4). All recorded values in the logs are normalised to within a range of 0-5 in relation to the goal ⁷⁹ i.e. if a user meets every hourly goal over an eight hour work day, five stars are shaded blue, however, if a user meets four of eight hourly goals then 2.5 stars are shaded blue.

Educational fact and tip

All participants received an educational fact and tip at the end of each day when they entered their last data entry report for that day (Figure 5). These included a visual graphic with a snippet of health education advice and a practical tip to reduce their SB at work. The educational fact and tip was selected at random from a pool of 50 stored in the app (Supplementary file 2).



App Screenshots [insert figures 1-5 here]

Figure 1 Home Screen

Figure 2 Record sitting time

Figure 3 Feedback graph

Figure 4 Daily Goal Rating

Figure 5 Educational Fact/Tip

Discussion

The use of app interventions to reduce SB is in its infancy, yet findings appear promising. Results of a recent systematic review showed that only one RCT used a mobile app as an optional part of a successful intervention to reduce SB. ²⁴ Two other studies (non RCT) had delivered SB reduction interventions showing successful reductions in SB via apps. ^{92, 93} However, the main focus in both these studies was to encourage participants to engage in PA, rather than to specifically reduce their SB. In addition, many digital health interventions tend to be developed rapidly for commercial purposes and lack scientific theoretical basis. ^{41-44, 94} "Worktivity" is a novel, theory-based intervention, delivered via a user informed mobile app designed to reduce occupational SB. Its development was inspired by the growing health concerns regarding prolonged sitting in office workers, ^{8, 10} the potential for technology to intervene, ⁹ plus the lack of existing theoretically based app interventions, ⁴¹⁻⁴⁴ specifically targeting SB reduction.

"Worktivity"'s step-by-step development and refinement in line with BCW framework, drew upon findings from preliminary research, consensus workshops, whiteboarding, and usability testing, in order to address the issues mentioned above. This formative and iterative development process ensured the content and format of "Worktivity" was developed to meet the needs of end users and allowed for issues of acceptability and credibility to be addressed prior to its implementation. "Worktivity" is centred around the key component of self-monitoring SB. The data obtained is then used to deliver individually tailored behavioural prompts and feedback to office workers to help them modify their SB in real-time. Educational facts and tips were also delivered to encourage behaviour change. Self-monitoring has been used successfully within other app-based interventions targeting health behaviours, for example drug and alcohol use, 95 diabetes prevention in at risk adults, 96 and weight loss and vegetable consumption. 97 Educational features have also been successfully incorporated into apps targeting health behaviours such as smoking cessation, 98 sun exposure, 99 and lifestyle factors associated with stress urinary incontinence. 100

Usability is one of the main barriers to the adoption of mobile health systems,⁸¹ therefore it is important that apps developed for behaviour change research purposes match the usability

and sophistication that users expect from other "real-world" apps. ¹⁰¹ Furthermore, digital tools will likely be rejected by users if they are not perceived to have any user benefit or if they have usability problems. ¹⁰² It has also been suggested that app usability is closely related to engagement, whereby positive experiences of usability can entice users to engage more with the app. ¹⁰³ Based on the findings of the "think-aloud" interviews, "Worktivity" was generally deemed to be a well-accepted tool and users were positive about the app features.

Amongst the strengths of this work is the collaborative design team involved. Efficient relationships between a multidisciplinary team including behavioural scientists and computer scientists are recognised as being essential for the success of a DBCI.²⁶ These interdisciplinary collaborations are vital for achieving sustainable growth in the field of digital health. 104 The benefits of using of the BCW as a development framework allowed us to recognise that the target behaviour can in principle arise from combinations of any of the components of the behaviour system. 49 This framework was considered over others such as the Intervention Mapping Protocol 105 which aims to map behaviour on to its 'theoretical determinants' in order to identify potential levers for change⁴⁹. This paper also includes a detailed report of the intervention development process, usability evaluations, and an in-depth description of the final intervention components. There has been a call for intervention developers to publish processes and outcomes from their development of digital interventions. 106 Currently, "Worktivity" is only designed to be used in the occupational setting, however it would be possible to modify the content (e.g. prompts, educational facts and tips) and functionality for use in other domains. Sharing these processes will provide design teams with an enhanced grounding of how to use technology to better engage populations in adopting and maintaining health behaviours ³⁵ and allows for continued learning to improve the quality of interventions. 106 Therefore, the development processes used to design "Worktivity" may be useful to other digital behaviour change researchers.

A limitation of the "think aloud" usability study concerns the representativeness of the sample. The purposive recruitment method used meant the sample lacked heterogeneity, and consisted of only female employees. Other demographic information was not collected at the time and therefore cannot be commented on. The sample was small (n=5), however,

"think-aloud" studies can be performed with small numbers of participants. It has been noted that after five test subjects 77-85% of problems can be detected. 89 It has also been suggested that some participants may find it difficult to generate "think-aloud" interviews while carrying out a new task or a task that involves a lot of cognitive processing.¹⁰⁷ Therefore, the participants were asked after using the app for any additional comments and suggestions to improve the app. Another limitation to this study is that the "think aloud" analysis was undertaken with a compressed version of the "Worktivity" app and not the full working version. Additionally, the app's key component is hinged around self-monitoring of occupational SB; this input may be subject to recall bias and, moreover, will only be available at the times that users volunteer them. ²⁵ In an attempt to address this, "Worktivity" delivers a reminder to log sitting if a log is not completed. To address recall bias, the users are only asked to recall time spent sitting over the last 60 minutes, which was deemed by the research team to be an appropriate time frame for accurate recall. These limitations further highlight the need for tools to specifically measure and provide feedback on SB in real-time. It must also be acknowledged that, although UCD principles were incorporated, the end users were not involved directly in deciding on the app content and input from end users through other means.

Conclusion

In conclusion, the development of "Worktivity" was informed by a systematic application of behaviour change theory, scientific evidence, end user and stakeholder input, computer science and expert consensus. These processes follow a best practice approach to app development. ⁹⁶ The resulting app is a theory-driven, user-informed mobile app that provides behavioural support to office workers to reduce SB, incorporating carefully considered strategies to increase user engagement. The processes described here should help guide those wishing to develop theory-based app intervention targeting a particular behaviour. It should also assist those involved in workplace health to consider low burden digital strategies for reducing workplace SB. Further research exploring the feasibility of using "Worktivity" to promote SB reductions at work is warranted.

To the authors knowledge, is the first app that was specifically designed for office workers to reduce their SB by delivering tailored feedback on SB and not inactivity, in an almost real time manner. This research also adds to the literature by describing the rigorous design and development of methodology which may prove useful to other digital behaviour change intervention developers.

Declarations

Conflicting interests: MM has been loaned sit stand desks from Ergotron for research purposes.

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Ethical approval: Ulster University School of Sport Research Ethics Filter Committee approved this study.

Guarantor: JM

Contributorship: AS, MM, JM, SMD and CN researched literature and conceived the study. AS was involved in protocol development, gaining ethical approval, patient recruitment and data analysis. CN provided the personnel, equipment and hardware to develop and use "Worktivity". MGC coded and refined the app "Worktivity". AS wrote the first draft of the manuscript. All authors reviewed and edited the manuscript and approved the final version of the manuscript.

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Figure 1-5

App Screenshots

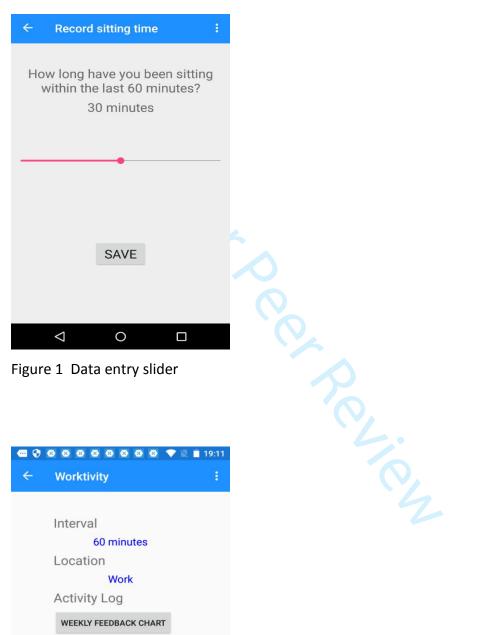


Figure 1 Data entry slider

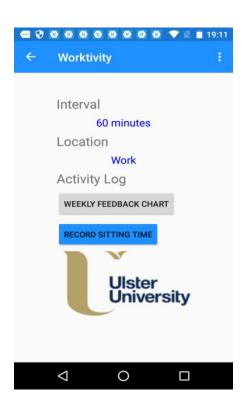


Figure 2 Home Screen a

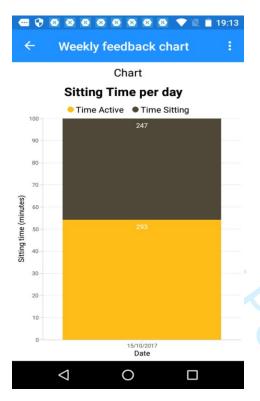


Figure 3 Feedback graph

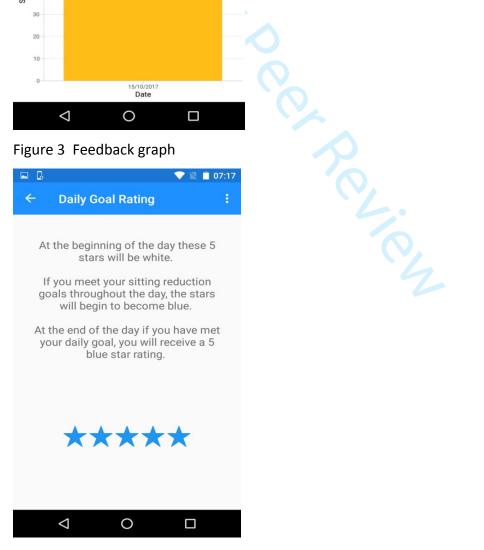


Figure 4 Daily Goal Rating

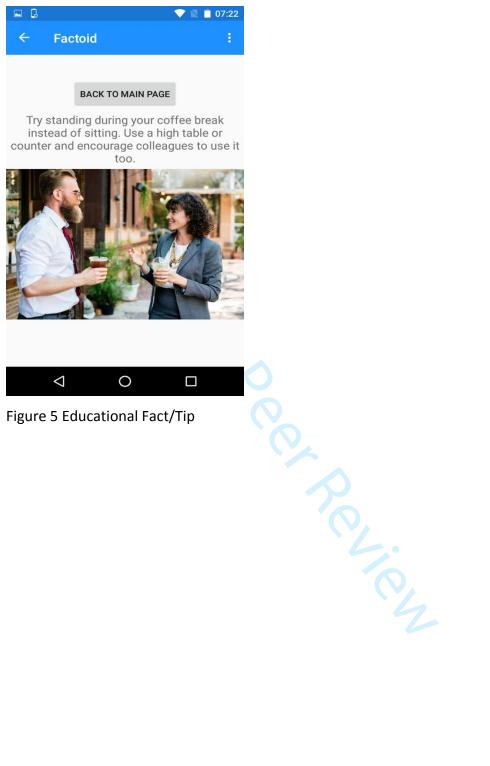


Figure 5 Educational Fact/Tip

"Think-aloud" tasks questions

Think aloud Tasks

- 1. Set goal
- 2. Self-report SB
- 3. Receive educational fact/tip
- 4. View feedback
- 5. Browse the app

Questions

- 1. What are your overall views toward the app?
- 2. Was there anything you particularly disliked?
- 3. Was there anything you found particularly hard to use?
- 4. Was there anything you particularly liked?
- 5. Was there anything you found particularly easy to use?
- 6. Anything you wanted to see there/expected to see there but didn't?
- 7. Do you have any suggestions for how the app could be improved?
- 8. Are there any other comments you would like to make?

TO TO

Educational Facts and Tips

1. Sitting for long periods can increase your chances of developing cancer, heart disease and diabetes. Why don't you stand or walk around while on the phone?



2. Sitting for long periods of time increases your risk of early death even if you are fit and exercise regularly. Try walking to a co-worker's desk instead of emailing.



3. Even if you exercise regularly, too much sitting can still be bad for you. Why don't you use a hands-free head piece and move around the office while taking calls?



4. Regardless of how active you are, too much sitting is bad for your heart and blood vessels. Try standing during your breaks.



5. Studies have linked high sitting levels with being overweight and obese. Arrange your next work meeting so that you're walking around the block with your meeting partner.



6. People who sit for long periods of time are more likely to gain excess weight. Try being more active by taking a longer, more roundabout way back to your desk.



7. We are advised to exercise regularly – at least 150 minutes a week – and reduce sitting time. You could take your exercise shoes to work and walk or jog during your lunch break.



8. Sitting for long periods can slow your metabolism, which affects your body's ability to control blood sugar and burn fat. Why not stand while eating your unch?



9. Sitting requires very little energy expenditure and limits the calories burned. Send your printing to the printer down the hall, rather than to the closest.



10. Sitting uses less energy than standing or moving. This is why office workers burn fewer calories a day than manual workers. Walk with your colleagues rather than gathering in a meeting room.



11. When you sit, your blood flow slows and you burn less fat. Move your bin and printer or anything else you use throughout the day away from your desk. This way you have to get up each time you use them.



12. To reduce the risk of some cancers linked to excess sitting, introduce walking or standing meetings to the work schedule.



13. Too much sitting can lead to poor circulation and swelling in your ankles, so while at your desk, try standing on your tip toes and then gently dropping your heels back to the ground and repeating.

NO IMAGE

14. Weight bearing activities such as standing and walking lead to stronger bones. Use the farthest printer from your desk to ensure you get a break from sitting.



15. Sitting for too long may take its toll on your back especially if you're sitting poorly in front of a computer. Take a break, get up and stretch.



16. Prolonged sitting and poor posture can lead to back pain. Whenever talking on the telephone, stand up and if possible, walk.



17. Too much sitting can reduce your lifespan by promoting dozens of chronic diseases, even if you exercise regularly. Why not invite a colleague for a walk at lunch?



18. It is better for you to switch between standing and sitting at work. If you need a quick answer to a question, it's often as easy to walk to someone's office as it is to email or call.



19. Try standing during your coffee break instead of sitting. Use a high table or counter and encourage colleagues to use it too.



20. It's up to you to make sure you get up and move at work. Why not use the farthest bathroom from your desk?



21. Think about your health and walk and talk instead of sitting and speaking while on the phone



22. Keep your water bottle half full at work. You'll have to get up more often to fill it up and for bathroom breaks, which means more moving.



23. Drink lots of water at work, it is good for your body and it will force you to get up and use the bathroom frequently



24. Take business calls standing up. This burns more calories than sitting.



25. Reorganise the layout of your office space so you have to stand up to reach frequently used files, the phone, or your printer, rather than having everything within easy reach.



26. Ask to take your meetings out of the usual meeting room and go for a walk. This is helpful for brainstorming sessions or just catching up on progress and may be more time efficient.



27. Instead of emailing or calling colleagues, walk to their part of the building for some face time when you need to ask a question or solve a work issue.



28. Those who reduce sitting and move more at work are more likely to have better mental well-being. Take the stairs instead of the lift where possible.



29. Try breaking up sitting with short periods of standing, walking and exercising in the office. This can boost your productivity.



30. When sitting, your calorie burning drops. Try standing up and moving whenever you have a drink of water at work.



31. When sitting for too long, less fresh blood and oxygen flow through the body. Breaking up sitting can increase blood flow and protect blood vessel health.



32. Sitting for long periods of time causes your metabolism to slow, you burn fewer calories and increase your chances that excess energy will be stored as fat.



33. When you are upright and active, even if it is only for a short period of time, you can improve your mood. Try taking the longer, more roundabout way to the bathroom.



34. When you are upright and active, even if it is only for a short period of time, you can reduce feelings of tiredness. Why not use the photocopiers furthest away from your workstation?



35. Mistakes are more likely to occur if you are feeling sleepy. Take a break from sitting, stand up and stretch.



36. Replacing sitting time with physical activity can suppress hunger. Why don't you take a brisk walk around the office?



37. Bursts of activity during the work day can improve your energy levels. Take the stairs where possible.



38. Interrupting prolonged sitting with walking may be an effective way to fight fatigue. Do some leisurely walking with colleagues after you eat lunch together at work.



39. Regularly breaking up prolonged sitting may reduce blood pressure. Schedule a standing meeting, and if you need desk space, improvise with a high table or counter



40. Sedentary office work can cause back discomfort. Regularly changing your posture from sitting to standing and moving can reduce discomfort without impacting productivity.



41. Use coffee break time to stand and communicate with colleagues; try not sit at your desk during breaks.



42. Long periods of sitting are linked with poor health outcomes. Try to take a walk break every time you take a coffee break.



43. Research suggests reducing your sitting lowers the risk of mental health issues such as depression. Take the opportunity to get out of your chair and do a few simple exercises by your desk.



44. If you have to sit for certain work tasks, try to take a quick break to stand or walk every 20-30 minutes. Research suggests that this can reduce the negative health impact of sitting.



45. Sedentary behaviour is associated with poorer health outcomes, including an increased risk of type 2 diabetes. Try to stand at the back of the room during presentations.



46. Reducing your sitting may increase your life expectancy. Take a look at your work day, and see what tasks could just as easily be done standing or walking.



47. Organising walking meetings is not only better for your health; it may also boost creativity.



48. Drink from smaller cups. You will need to get up more frequently at the office if you use a small cup for coffee or water, which means more moving.



49. Research suggests that those who spend more time standing and moving have lower levels of bad cholesterol than those who sit. Stand up or leave your desk every 20-30 minutes to stretch, get a drink of water or use the printer.



50. Try to reduce sitting and move more by leaving your desk for lunch. Eat out, take packed lunch offsite or go to a different floor.



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